AI agents for the hospital's own records and systems

Built in your environment. Reading your protocols, connected through the APIs you already run. Held at every decision that is a clinician's to make.

THE PROBLEM

Your assistants can answer questions. The work is somewhere else: in the patient record, the results, the letters and the hospital's own protocols. No catalogue of ready-made connections has your record system, and of the assistants on sale for it, few offer to run on your own infrastructure.

HOW IT WORKS

STEP 01

Read and connect.

Index your policies, protocols and formulary once, and an agent answers from them with the section cited. Give Katonic the description of an API you already run, and each operation becomes a tool an agent can call. Add reporting databases, document stores and search from the catalogue of MCP servers, each one running inside your own cluster.

STEP 02

Set the rules.

For every tool, choose one of four answers: allow, allow and record, hold for a person's approval, or block. For the whole organisation or for one team. A tool that changes something waits for approval until you decide otherwise. That is how nothing enters the record unsigned.

STEP 03

Put it to work.

Build the agent in Katonic Studio with the clinicians and staff who do the job today. It acts as the person using it, and every call it makes is recorded.

The patient data, the keys and the operator stay with you.

Agents a hospital can build

Clinical documentation	Clinical documentation. Discharge summary. Shift handover. Patient letter
Patient access	Patient scheduling. Triage nurse. Incoming referral triage. Patient enquiry
Care coordination	Referral management. Results follow-up. Discharge readiness. Multidisciplinary meeting pack
Medicines and pharmacy	Medicines reconciliation preparation. Formulary and medicines policy Q&A
Revenue cycle	Prior authorization. Medical coding. Documentation query. Claim check. Revenue cycle
Quality and patient safety	Incident report triage. Clinical audit. Registry abstraction. Complaint handling
Compliance and governance	Compliance sentinel. Regulatory monitoring. Policy and protocol Q&A. Accreditation evidence. Statutory report preparation
Health records	Records request. Record completeness
Workforce	Credentialing file check

Each one prepares the work. A clinician or a named member of staff decides.

Seven questions to ask before an agent touches a patient record

01 Is there one list of every agent, every tool, and which tools change something?

02 Who signs before anything enters the record?

03 Whose identity does the agent act under?

04 What does the agent do when the record or the protocol is silent?

05 Is any agent doing a medical device's job, and who checked?

06 Where does the model run, and does patient data leave the country?

07 Can every call be shown to an auditor?

WHERE THE PLATFORM RUNS TODAY

In production at a top-tier bank in Asia, air-gapped, inside the bank's own perimeter.

In production for about 1,100 staff of a life insurer in Asia, on the insurer's own cluster, inside its network.

Where to start

One service, one team, invented patients first. Then beside the manual process, measured against it.

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